Keeping our Campus Safe - Our Commitment to You
Welcome to Coventry University

At Coventry University, you will be more than a student, you will be a part of a community.

For students wishing to join us at Coventry University, I hope this guide can bring clarity about how we plan to keep our community safe. We aim to provide you with a safe environment that reflects the award-winning student experience that the university is renowned for.

The university has been preparing for your arrival so you feel safe and protected in your new home. We have been advised by experts and government officials about how to keep our campus buildings and accommodation safe. In this guide, you will find information about:

- The safety measures we are taking due to COVID-19, and what this means for you
- How we will support students required to self-isolate
- Insights into your first few weeks as a student here.

To learn more about the safety measures the university has taken, we have a COVID-19 information hub, which you can visit at www.coventry.ac.uk/coronavirus.

International students

To learn more about how COVID-19 could affect you as an international student, please visit www.coventry.ac.uk/covid-faq-international.

We have a dedicated page for January starters, which is full of useful arrival information on topics such as enrolment, visa applications, airport transfer, fees, orientation events and accommodation. To see our starter's guide, please visit www.coventry.ac.uk/pre-arrival.

If you have any further questions, please contact our dedicated International Student Support Team via email at studentsupport.io@coventry.ac.uk.

UK students

We have a dedicated page for January 2021 starters, which is full of useful information about what you need to do before you get to university and your first steps here. To see our starter’s guide, please visit www.coventry.ac.uk/arrivals-guide.

If you have any further questions related to COVID-19, please email virusinfo@coventry.ac.uk.

I look forward to welcoming you to Coventry University soon.

Professor John Latham CBE Vice-Chancellor and CEO, Coventry University, Extraordinary Professor at Stellenbosch University

Our plans for your safety

Regular deep cleaning

All necessary health and safety measures will be in line with the current UK guidelines. Buildings across campus will receive a regular deep clean with anti-viral disinfectant. Hand and mobile sanitising points will be available in all buildings and accommodation.

Bookable support services

You will still be able to access the university’s student support services online or face to face. Our social and study spaces are being adapted to follow the latest social distancing measures. A booking system will be implemented in high traffic areas like the Library and TheHub to help ensure you can work and socialise comfortably.

On-campus and online student activities

We aim to provide you with the UK’s best student experience1 that Coventry University is known for. Our Students’ Union is planning lots of exciting online and on-campus events, which follow the latest social distancing guidelines.

Blended learning experience

All courses and modules will be delivered on the Aula learning experience platform. Aula is designed to be social, with conversation and engagement at the heart of the student learning experience. On most courses, we aim to provide at least five hours on-campus learning each week. Alternatively, we will be offering a fully online route for the vast majority of courses (see page 6 for more details).

As the nature of COVID-19 may change in the future, the commitments in this guide may change in line with the latest UK government or other official advice. To read about the UK government’s response to Coronavirus, please visit: www.gov.uk/coronavirus.

1 The Times and Sunday Times Good University Guide 2019. University of the Year for Student Experience 2019
Settling in

Coventry is an easy city to reach because of its central location and excellent transport links.

If you fly into Birmingham Airport or London Heathrow Airport, we offer a free airport transfer service. Find out more about this service here: www.coventry.ac.uk/airport-transfers.

Airports (approximate times by road)*

<table>
<thead>
<tr>
<th>Location</th>
<th>Distance</th>
<th>Travel time</th>
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</thead>
<tbody>
<tr>
<td>Birmingham</td>
<td>11 miles</td>
<td>20 mins</td>
</tr>
<tr>
<td>East Midlands</td>
<td>39 miles</td>
<td>40 mins</td>
</tr>
<tr>
<td>London Gatwick</td>
<td>132 miles</td>
<td>1 hour 50 mins</td>
</tr>
<tr>
<td>London Heathrow</td>
<td>97 miles</td>
<td>1 hour 30 mins</td>
</tr>
<tr>
<td>Manchester</td>
<td>107 miles</td>
<td>1 hour 50 mins</td>
</tr>
</tbody>
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*Information provided is the fastest available route

Currently, students arriving to the UK from certain countries may be required to quarantine for two weeks. You may also be asked to self-isolate if someone you live with develops COVID-19 symptoms, or if you are contacted by the NHS Track and Trace service. If those students do not display any symptoms after this time, they are free to travel and explore our city and campus safely. If you are required to self-isolate, we will be with you every step of the way.

- Accommodation contracts will start two weeks before teaching begins in January, giving you flexibility if you need to self-isolate and allowing you to safely check-in.
- Our Residence Team are here to support you and to help you settle in. They can assist with deliveries (food, mail or other packages), removing disposable items and supporting your wellbeing.
- We will video/phone call you during any period of isolation and ensure you are specifically aware of all the daily virtual events that are taking place during your isolation time.

Student wellbeing is our top priority, which is why all new students will have access to an online induction, where you can explore what support is available for you, online and face to face. We offer support for disabilities, mental and physical health.

You may also have the chance to meet other new students from all over the world. Our Students’ Union and ResLife teams are preparing lots of exciting virtual and on-campus events in your Welcome Week, making it easy to stay connected and to help you settle in.

The ResLife team are here to help you have the best student experience possible and inspire you to make the most of your time here at Coventry University. ResLife offers a wide range of activities, events, sports, fundraising, life skills sessions and information and awareness campaigns for you.

T: +44 (0)24 76 158 158
E: ResLife@futurelets.co.uk

Information on whether or not you will be required to self-isolate can be found here.

Coventry University offers a range of comfortable, safe and high-quality accommodation options, purposefully designed to meet your needs. Our accommodation has been modified to allow for the right social distancing and hygiene measures while maintaining your student experience.

- Our accommodation has 24/7 security and reception teams to ensure students are supported and nearby help is available.
- If UK guidelines change in relation to COVID-19, you will be able to end your accommodation contract early if the campus is closed for 21 consecutive days or more.
- Our ResLife teams are planning exciting new online and on-site events so you can meet other people living in your accommodation.
- If you are required to self-isolate, we will be here to support you. During your Welcome Week, you will receive an online induction so you know what support is available to you.

Communal areas will receive a thorough deep clean with anti-viral disinfectant, so you can enjoy your social spaces stress free. We will ensure all of our buildings are safe and secure to the best of our ability. In the UK, the tap water is fresh and safe to drink.

Accommodation

We have campuses across the UK.
Online and on-campus learning experience

Coventry University will still be providing you with our outstanding\(^1\) learning experience. Students will have a blend of on-campus learning and online learning, giving you greater flexibility in how, when and where you learn.

**On-campus learning**

We will prioritise your safety and wellbeing, and the quality of your learning experience. We are committed to delivering as much campus learning as possible, in line with the latest UK guidelines. On most courses, we aim to provide at least five hours on-campus learning each week.

**Taught in small groups**

During on-campus activity, you will be taught in small groups if you are attending tutorials, workshops, laboratories, studios or practical assessments.

Some courses may require on-campus activity (e.g. laboratory, workshop, simulation sessions) that cannot be managed online. Please be assured hygiene and social distancing measures will be in line with the latest UK Government advice if you require on-campus learning.

**Combined with online learning**

In addition to our on-campus learning our students will use Aula, an intuitive online platform which will enhance and strengthen the way we deliver teaching. This blend of face-to-face teaching with online resources gives you a tailored learning experience. We have long established what it takes to provide a high-quality online education which is why Coventry is the only UK university rated 5 stars in the QS Stars Online Learning Assessment 2020.

"The ability to easily watch recordings, notes and videos of lectures, chat with teammates and report progress all in one application has made it very easy."

Lois Sota, MSc student.

**Or study fully online**

We will offer a fully online experience for the majority of our courses. We understand that our students have different needs and may choose not to come to campus, or are unable to. If you are unable to join us on campus at the start of your course, you may opt to learn online. For international students, this is subject to any student visa requirements specified by the Home Office.

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Your community

Together, we aim to ensure that your welfare is taken care of during your time at Coventry University. We value you as an individual and aim to provide for your individual needs. We can offer:

- counselling and mental health services
- disability support
- 24/7 security across our campus and accommodation
- medical care
- spiritual support
- physical health through our sports and recreation centre.

These services will be provided online or face to face.

You can find us on social media, including Facebook, Twitter, YouTube, Snapchat, Instagram, WeChat and Weibo.

/coventryuniversityinternational
@covintstudents
@coventryuni_int
/CovStudent
/英国考文垂大学
/youtube /英国考文垂大学
/coventryuniversity
@covcampus
@covuni
/CovStudent

‘Coventry University has made many of my dreams come true. I have always wanted to study abroad and it is even more exciting than what I expected it to be. I have met so many people and have had a really amazing time here.’

Ekaterina Dimitrova, Bulgaria